The Student Success Coaching program facilitates the transition and promotes the success of incoming and continuing first-generation students at UC San Diego. Students are part of a collaborative, holistically supportive, and validating environment that applies a strengths-based approach.

### STUDENTS SERVED

<table>
<thead>
<tr>
<th>Cohort</th>
<th>Number of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2016</td>
<td>425</td>
</tr>
<tr>
<td>Fall 2017</td>
<td>391</td>
</tr>
<tr>
<td>Fall 2018</td>
<td>511</td>
</tr>
</tbody>
</table>

In the 2016-2017 UC San Diego Student Satisfaction Survey, the Student Success Coaching Program received the highest satisfaction ratings across all departments on campus.

Success coaching provides proactive, and frequent support for our cohort of first-generation college students. These approaches help foster a student’s sense of belonging.

Of these students, 74% of SSC students come from underrepresented minority backgrounds.

97% of them felt a sense of belonging to the Student Success Coaching Program.

### FALL 2016 COHORT

- **One Year Retention Rate:**
  - Engaged with Coaching: 93.1%
  - Not Engaged with Coaching: 89.1%
- **Average Cumulative GPA:**
  - Engaged with Coaching: 2.78
  - Not Engaged with Coaching: 2.75
- **Average Passed Units at end of spring 2017 quarter:**
  - Engaged with Coaching: 14.1
  - Not Engaged with Coaching: 13.9
- **Academic Difficulty at end of spring 2017 quarter:**
  - Engaged with Coaching: 7.5%
  - Not Engaged with Coaching: 9.2%

### COMMUNITY BUILDING EVENTS

Student-centered events and workshops offered four times a quarter to cultivate connections and networks among SSC students.

In the 2017-2018 school year, 550 success coaching students participated in our community building events.

### PEER COACHING

1:1 coaching provided by NASPA certified peer leaders to assist first-year students with navigating college life.

In the 2017-2018 school year, 353 first-year students participated in 2,231 1:1 coaching sessions.

### STUDENT SUCCESS PLAN

An electronic student success plan portal that guides students to accomplish milestones to capture student engagement, goal-setting, and personal growth and reflection.

In its first year of implementation, 79% of students actively used the student success plan.

Data Sources: Data Warehouse and Advisor Trac, Student Research and Information, Institutional Research, Academic Affairs